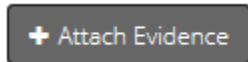



Submitting Video Evidence in Total Recovery Solution® (TRS®)


1. Select “Attach Evidence” in the area where you wish to attach the video evidence, e.g., *Liability Arguments, Feature Damages*. Acceptable file types are .mov, .wmv, .avi, .mp4, and .vob. The file size cannot exceed 40 MB.



2. Upload the video file, and then select “Video Evidence” as the Evidence Type. You can also add a description (optional), i.e., Surveillance Video.

Attach Evidence ×

1
 Drop or [browse for files](#), or [create a placeholder](#)

<input type="checkbox"/> Evidence Types (show descriptions)	File Name	Received Date
<input checked="" type="checkbox"/> Add Evidence Types 2	Sample video evidence.mp4	

Evidence Types

- | | | |
|---|---|---|
| <input type="checkbox"/> Appraisal | <input type="checkbox"/> Investigative Report | <input type="checkbox"/> Purchase Invoice |
| <input type="checkbox"/> Bailment Form | <input type="checkbox"/> Invoice | <input type="checkbox"/> Rental Agreement |
| <input type="checkbox"/> Diminished Value Documentation | <input type="checkbox"/> PIP Ledger | <input type="checkbox"/> Statute |
| <input type="checkbox"/> Employee Statement | <input type="checkbox"/> Policy Cancellation Letter | <input type="checkbox"/> Total Loss Evaluation |
| <input type="checkbox"/> Engineer's Report | <input type="checkbox"/> Policy Language | <input checked="" type="checkbox"/> Video Evidence |
| <input type="checkbox"/> Expert Report | <input type="checkbox"/> Proof of Damages | <input type="checkbox"/> Wage Verification |
| <input type="checkbox"/> Explanation of Benefits | <input type="checkbox"/> Proof of Litigation Filing | <input type="checkbox"/> Written Consent Letter |
| <input type="checkbox"/> Fire Marshall's Report | <input type="checkbox"/> Proof of Loss | <input type="checkbox"/> Written Statement |

3. The video evidence submission process is complete. The *Attached Evidence* section will indicate that the video evidence, depicted by the video icon, has been submitted and attached.

Attached Evidence + Attach Evidence

View	ID	Evidence Types (show description)	Pages	Detach
📺		Video Evidence		