

### **OLF Claim Amount Entry Scenarios – Prior Payments**

Arbitration Forums, Inc. (AF) strives to provide ongoing training to our members that support them throughout the filing process. The following scenarios provide guidance on how cases can be filed when no prior payment has been received/accepted or a partial payment has been received/accepted.

**Please Note:** Intercompany Arbitration may be filed only if the filing member has outstanding companypaid damages owed (i.e., a subrogation claim exists).

#### 1. No Prior Payment Received/Accepted

Applicant company-paid damages = \$1,000; insured deductible = \$500; Prior Payment Accepted = \$0

Applicant Info	Incident Info	Contentions	Pleadings	Evidence	Damages	Respondent 1					
/ Itemized Damages Entered											
One item found.	Add New Damage Rem										
one territouna.						Actions					
Damage Type	Damage Type Damage Description										
Auto Damage (less ded. pa	aid by insured)				\$1,000	.00 Edit Delete					
Damages Summary	Damages Summary										
Total Itemiz	ed Company-Paid Damages: 🖇	1000.00									
	Net Salvage Recovery: \$	0.00 (In the case of a total lo	ss)								
Total Company Claim Amount: S 1000.00 (Total itenized company-paid damages minus salvage)											
	Deductible Paid By Insured: 🖇	500.00									
Payments Accepted and L	egal Fees Sought										
Payments Accepted:	Payments Accepted: Legal Fees Sought:										
s	\$ 0.00 \$ 0.00 □Legal Fees Only										
Respondent payments re applicant and intended to an award for this dispute amount is not an admissi	be credited towards Payments Accepted										
	Claim Amount Sought:	\$1,000.00 (Total Company Claim Amo	unt minus Payments Accepted)								

### 2. Prior Payment Accepted Less than Company-Paid Damages

Applicant company-paid damages = \$1,000; insured deductible = \$500; Prior Payment Accepted = \$750

The scenario below implies the \$750 payment received is totally applied to the Company-Paid Damages. The \$250 remaining amount (and \$500 deductible) is subject to award.

Applicant Info	Incident Info	Contentions	Pleadings	Evidence	Damages	Respondent 1
Itemized Damages Entere	d					
Add New Damage Item						
One item found.						
Damage Type		Damage Description			Amount	Actions
Auto Damage (less ded. p	aid by insured)				\$1,000	Edit Delete
Damages Summary						
Total Itemiz	ed Company-Paid Damages:	1000.00				
	Net Salvage Recovery: \$	0.00 (In the case of a total l	oss)			
т	otal Company Claim Amount: 🖇	1000.00 (Total itemized company	y-paid damages minus salvage)			
	Deductible Paid By Insured: \$	500.00				
Payments Accepted and L	egal Fees Sought					
Payments Accepted	<u>:</u>		Legal Fees Sou	ht:		
S	750.00		ş	0.00 Legal Fees Only		
Respondent payments r applicant and intended an award for this disput amount is not an admiss	to be credited towards e. Payments Accepted					
	Claim Amount Sought:	\$250.00 (Total Company Claim Amo	unt minus Payments Accepted)			

## 3. Prior Payment Accepted More than Company-Paid Damages – Full Deductible Reimbursement

Applicant company damages = \$1,000; insured deductible = \$500; Prior Payment Accepted = \$1,250.

The \$1,250 prior payment accepted satisfies the Applicant's Total Company Claim Amount (\$1,000 - \$1,250), and the real amount outstanding is \$250 (balance of insured's deductible); therefore, arbitration may not be filed, as <u>AF lacks jurisdiction over the deductible alone</u>. Arbitration may be filed only if the applicant has outstanding company-paid damages owed (i.e., a subrogation claim exists). The following is an alternate example of how a member would be able to file: The Applicant has <u>fully reimbursed</u> the insured's \$500 deductible making its company-paid damages now \$1,500 (full reimbursement) and is seeking the balance of its company-paid damages (\$1,500 - \$1,250 = \$250 balance owed to company). The fields below would reflect \$1,500 in Company-Paid Damages and a zero deductible paid, as it was reimbursed to the insured. Payments accepted would still be \$1,250.

Applicant Info Incident Info	Contentions	Pleadings	Evidence	Damages	Respondent 1			
Add New Damage Item								
2 Damage Items found, displaying all Damage Items.								
Damage Type	Damage Description	Damage Description						
Auto Damage (less ded. paid by insured)				\$1,000.0	DO Edit Delete			
Other	Deductible Reimbursement			\$500.0	DO Edit Delete			
Damages Summary								
Total Itemized Company-Paid Damages:	1500.00							
Net Salvage Recovery:	0.00 (In the case of a total	0.00 (In the case of a total loss)						
Total Company Claim Amount:	(Total itemized compa	ny-paid damages minus salvage)						
Deductible Paid By Insured:	0.00							
Payments Accepted and Legal Fees Sought								
Payments Accepted:		Legal Fees Soug	ht:					
\$ 1250.00		\$	0.00 Legal Fees Only					
Respondent payments recovered/cashed by applicant and intended to be credited towards an award for this dispute. Payments Accepted amount is not an admission of liability.								
Claim Amount Sought:	\$250.00 (Total Company Claim An	nount minus Payments Accepted)						

# 4. Prior Payment Accepted More than Company-Paid Damages – Partial Deductible Reimbursement

Applicant company damages = \$1,000; insured deductible = \$500; Prior Payment Accepted = \$1,250.

The \$1,250 prior payment accepted satisfies the Applicant's Total Company Claim amount (\$1,000 - \$1,250), and the real amount outstanding is \$250 (balance of insured's deductible); therefore, arbitration may not be filed as <u>AF would lack jurisdiction over the deductible alone</u>. Arbitration may be filed only if the applicant has outstanding company-paid damages owed (i.e., a subrogation claim exists). The following is an alternate example of how a member would be able to file: The Applicant has <u>partially reimbursed</u> the insured's deductible considering the proportion of the damages recovered, in this case 83% (\$1,500 total damages plus deductible/\$1,250 payment accepted). The Applicant reimburses \$415 of the deductible (83%) making its company-paid damages now \$1,415 (partial deductible reimbursement) and is seeking the balance of its company-paid damages (\$1,415 - \$1,250 = \$165 plus the balance of the deductible now \$500 - \$415 = \$85 deductible balance owed). The fields below would reflect \$1,415 in Company-Paid Damages and an \$85 deductible paid, given the partial reimbursement to the insured. Payments accepted would still be \$1,250.

Appl	licant Info	Incident Info		Contentions		Pleadings	Evidence	•	Damages	R	espondent 1	
	Add New Damage Item								-			
	2 Damage Items found, displaying all Damage Items.											
	Damage Type			Damage Description						Amount	Actions	
	Auto Damage (less ded. p	aid by insured)								\$1,000.00	Edit Delete	
	Other			Deductible Re	eimbursement (83%	)				\$415.00	Edit Delete	
	Damages Summary											
	-	ed Company-Paid Damages:	Ş	1415.00								
	Net Salvage Recovery: S Total Company Claim Amount: S				0.00 (In the case of a total loss) 1415,00 (Total itemized company-paid damages minus salvage)							
Deductible Paid By Insured: \$ 85.00												
	Payments Accepted and Legal Fees Sought											
	Payments Accepted: \$ 1250.00				Legal Fees Sought:							
	Respondent payments n applicant and intended t an award for this dispute amount is not an admissi	o be credited towards e. Payments Accepted										
		Claim Amount Sought:		\$165.00 (To	otal Company Claim Amo	unt minus Payments Accepted	)					