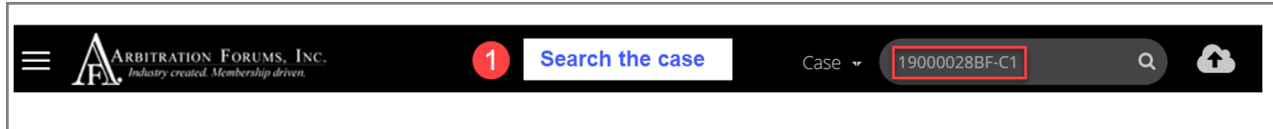


Post-Decision Inquiries in Total Recovery Solution® (TRS®)




19000028BF-C1 04514 BETA INSURANCE OF COLORADO Insured: THEODORE JONES Collision | 2015 HONDA SONJA JACOBSON Decision Published

Loss State: Illinois

Loss Add/Edit a Feature

Assign Case

Case Overview

1900 Create Case Support Inquiry

Loss Occurrence Overview

Loss Print Case

View Decision(s)

View Decision(s) (PDF)

2 Choose "Case Overview" from the ellipsis on the left



Decisions 3 Choose "Create Post Decision Inquiry" from Decision Actions

Decision Summary - Filing ID: 19000028BF-C1-D1 Published 9/20/2019

Findings

Liability Policy Limits Exclusion - Collision

Raised by: BETA INSURANCE OF COLORADO (THEODORE JONES)

Finding Amount: \$10,000.00

Justification: No justification was entered.

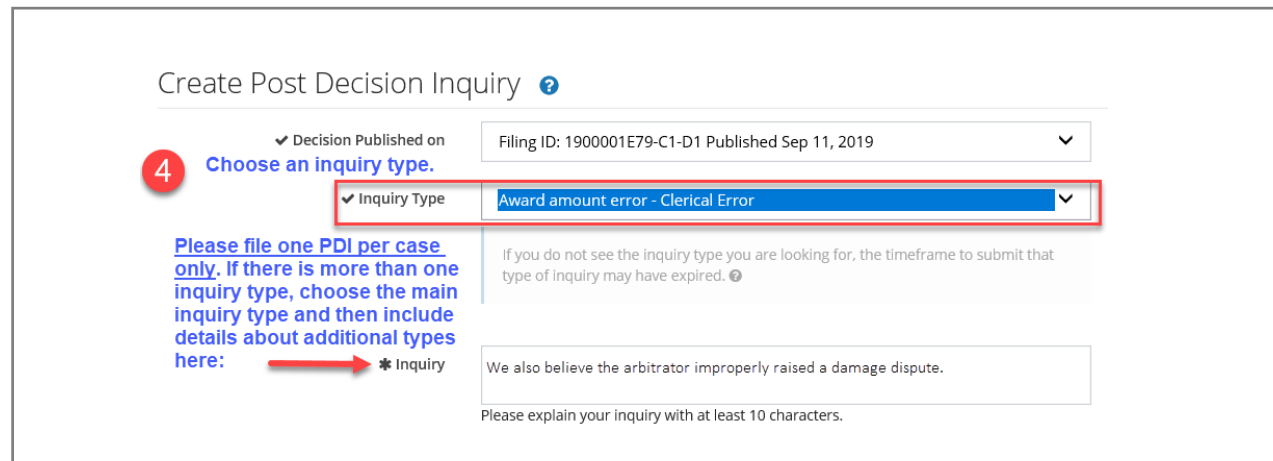
Decision Actions

Create Post Decision Inquiry

Unpaid Award

View Decision

View Decision (PDF)



Create Post Decision Inquiry ?

Decision Published on Filing ID: 1900001E79-C1-D1 Published Sep 11, 2019

4 Choose an inquiry type.

Inquiry Type Award amount error - Clerical Error

Please file one PDI per case only. If there is more than one inquiry type, choose the main inquiry type and then include details about additional types here: → * Inquiry

If you do not see the inquiry type you are looking for, the timeframe to submit that type of inquiry may have expired. ?

We also believe the arbitrator improperly raised a damage dispute.

Please explain your inquiry with at least 10 characters.

- Inquires made after a decision have always been limited to specific time frames, which continues with TRS.
- TRS **conditionally allows** the PDI options that appear: if an inquiry type is not available, it means the time frame to submit that inquiry has expired.
- The PDI process in TRS, with its built-in constraints, eliminates the possibility of submitting expired inquiries.
- The following message will appear if the time to make the inquiry has expired: **If you do not see the inquiry type you are looking for, the timeframe to submit that type of inquiry has expired.**
- Below is a refresher on time limitations for types of PDIs:

