Post-Decision Inquiries in Total Recovery Solution® (TRS®)

1. Search the Case

2. Choose "Case Overview" from the ellipsis on the left

3. Choose "Create Post Decision Inquiry" from Decision Actions

Please file one PDI per case only. If there is more than one inquiry type, choose the main inquiry type and then include details about additional types here:

- Award amount error - Clerical Error
- We also believe the arbitrator improperly raised a damage dispute.
Post-Decision Inquiries in Total Recovery Solution® (TRS®)

- Inquiries made after a decision have always been limited to specific time frames, which continues with TRS.

- TRS conditionally allows the PDI options that appear; if an inquiry type is not available, it means the time frame to submit that inquiry has expired.

- The PDI process in TRS, with its built-in constraints, eliminates the possibility of submitting expired inquiries.

- The following message will appear if the time to make the inquiry has expired: **If you do not see the inquiry type you are looking for, the timeframe to submit that type of inquiry has expired.**

- Below is a refresher on time limitations for types of PDIs:

<table>
<thead>
<tr>
<th>Time Limit</th>
<th>Inquiry Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>30 Days</td>
<td>Clerical/Jurisdictional Error, Rule (4-2)</td>
</tr>
<tr>
<td>60 Days</td>
<td>Coverage, Denial/No Coverage, Policy Limits (Rule 3-9)</td>
</tr>
<tr>
<td>No Limit</td>
<td>Subpoena, Vacate Decision, Court Order</td>
</tr>
</tbody>
</table>

Decision Publication Date

![Decision Publication Date Diagram]