

Website Redesign

Coming July 2022

Integrity

Accountability

Passion

Achievement



ARBITRATION FORUMS, INC.
Membership driven. Innovation focused.

Notification: On Saturday, April 3, 2022, the Total Recovery Solution® (TRS®) system will be offline for maintenance between 8am & 5pm.

Arbitration Forums

The nation's largest arbitration and subrogation services provider



Automotive Subrogation



Property Subrogation



Special Arbitration



Personal Injury Protection



Uninsured Motorists



Medical Payment

Membership Driven = Success

Founded in 1943, Arbitration Forums is a membership-focused organization dedicated to providing its membership best-in-class service and ensuring they are at the center of everything AF does. AF embraces this member-centric mindset by implementing member feedback at all points of service.

5k+

Members

950k

Annual Arbitration Disputes

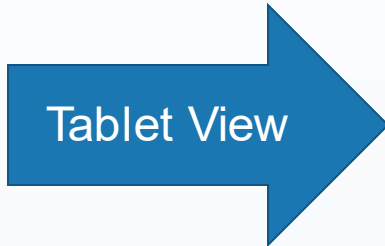
1.7M

Subrogation Demands

\$14B

In Claims

Featured Training Video



Tablet View

Arbitration Forums, Inc. For Arbitrators

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- Automobile Subrogation
- Property Subrogation
- Social Media
- Personal Injury Protection
- U.S. State Insurance
- Medical Payment

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5k+ Members	950k Annual Arbitration Disputes	1.7M Subrogation Demands	\$14B In Claims
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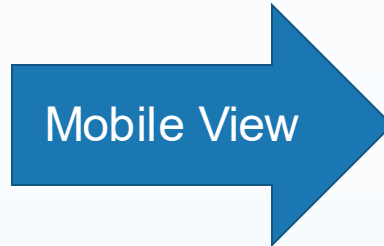
Training Workshops

At Arbitration Forums, we are committed to helping you achieve your recovery goals. One way we do this is by offering training at no cost to you. All of our training workshops focus on practical application of the rules, regulations, and procedures of each arbitration program.

- Webinars
- Online Tutorials
- Reference Guides & Job Aides

Featured Training Video

TRS Filing (Coll./OTC) (23-24) — Reviews the Filing workflow for TRS



Mobile View

Arbitration Forums, Inc. For Arbitrators

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Important notifications can be activated to display on every page of the site.

The screenshot shows the website for Arbitration Forums, Inc. At the top, there is a navigation bar with links for 'Log in to My Arbfile', 'For Arbitrators', 'COMPANY INFORMATION', 'CAREERS', and 'CONTACT US', along with a search bar. Below this is a secondary navigation bar with 'Programs', 'Products & Services', 'Training', and 'News'. A notification banner in orange states: 'Notification: On Saturday, April 3, 2021, the Total Recovery Solution® (TRS®) system will be offline for maintenance between 9am & 5pm.' The main content area features a large image of people smiling, with the text 'Total Recovery Solution® (TRS®) The next phase of the journey...'. Below this is a section titled 'TRS® is the exclusive platform for all automobile subrogation arbitration program cases', with a subtext: 'AF's upgraded arbitration and subrogation platform is designed to streamline and consolidate our recovery and resolution services.' To the right are three orange buttons: 'How to Join AF', 'Member Participation Policy', and 'TRS Resources'. The next section is 'Phased Approach', with the text 'TRS will be delivered to AF's member companies in a phased approach:'. It features three circular icons: 'Phase I Limited Automobile Arbitration', 'Phase II Expanded Auto and All Remaining Arbitration Programs', and 'Phase III Subrogation (E-Subro Hub)'. A note below says 'TRS is currently in Phase II'. The final section is 'Benefits', divided into 'Reduced Cycle Time' and 'Reduced Filing and Decision Errors', each with a list of bullet points.

Log in to My Arbfile **For Arbitrators** COMPANY INFORMATION CAREERS CONTACT US Site Search

ARBITRATION FORUMS, INC. Membership Area Innovation Forward Programs Products & Services Training News

Notification: On Saturday, April 3, 2021, the Total Recovery Solution® (TRS®) system will be offline for maintenance between 9am & 5pm.

Total Recovery Solution® (TRS®)

The next phase of the journey...

TRS® is the exclusive platform for all automobile subrogation arbitration program cases

AF's upgraded arbitration and subrogation platform is designed to streamline and consolidate our recovery and resolution services.

How to Join AF

Member Participation Policy

TRS Resources

Phased Approach

TRS will be delivered to AF's member companies in a phased approach:

- Phase I**
Limited Automobile Arbitration
- Phase II**
Expanded Auto and All Remaining Arbitration Programs
- Phase III**
Subrogation (E-Subro Hub)

TRS is currently in Phase II

Benefits

Reduced Cycle Time

- Responders have 30 days from case submission to submit a response.
- No "reschedules" or "amendments" in Phase I. Parties have limited circumstances to "revisit" a filing to make updates/changes (i.e., accept policy limits, rebut a damage dispute, or challenge a raised jurisdictional exclusion). A 15-day extension is available, if needed.
- The system is built to avoid unnecessary delays. Cases are ready to hear once all parties have submitted their response.

Reduced Filing and Decision Errors

- Detailed information gathered during filing and responding to ensure accuracy.
- Allowance to request change of incorrect information regarding named party or loss location/date.
- Evidence is attached at same time filing/response is being prepared for submission.

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News Overview

Arbitration Forums Latest News

Filter Latest News By:

-- Audience --

-- Type --

-- Programs --

-- Products & Services --

-- Topic --

Filter Clear Filters

Filter e-Bulletins By:

-- Year --

-- Month --

Filter Clear Filters

Subscribe



November 15, 2021

New Demand Overview Page Coming Next Week

We're excited to share that the new Demand Overview page will launch on November 21, 2021!

Read Full Article



November 5, 2021

New Features of the Redesigned Website

As part of the new website redesign that will be launching soon, we are adding features that make it easier to find articles, training, and other resources on the site.

Read Full Article



November 5, 2021

Introducing AF's Data Science Initiative and Analytic Insights

AF is proud to announce our data science and advanced analytics offerings for members coming soon!

Read Full Article



November 5, 2021

Concurrent Coverage/Priority of Payments Coming Soon

In the spirit of continuous improvement, AF is excited to



November 5, 2021

TRS Redirect for PIP and Med Pay Cases

Last year, AF introduced enhanced functionality to allow the filing of



November 5, 2021

Reminder: Auto and Special Agreement Changes

As announced in the January E-Bulletin, Arbitration Forums, Inc.

News can be filtered to make it easier to find articles.

Log in to My Arbfile For Arbitrators

COMPANY INFORMATION CAREERS CONTACT US Site Search

ARBITRATION FORUMS, INC.
Membership • Products • Services • Awards

Programs Products & Services Training News

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Training

Resources to help you succeed

Arbitration Forums Latest Training

Filter Latest Training By:

-- Audience --

-- Type --

-- Programs --

-- Products & Services --

-- Topic --

Filter [Clear Filters](#)

Arbitrators

December 1, 2021

Handling Policy Limits in TRS for PIP and Medical Payment (Med Pay)

This guide illustrates how to use the Modify Awards option to award the correct amount when policy limits are applicable.

Download

Arbitrators

December 1, 2021

Arbitrator Procedures for Policy Limits Issues FAQ

This guide answers frequently asked questions from arbitrators about policy limits.

Download

Arbitrators

November 30, 2021

TRS QA Webinar - Entering a Decision

Learn some of the insights and opportunities for improvement of decisions.

View Webinar

General

Arbitrators

Arbitrators

Filters can also be applied on the Training page to help locate training materials.