



Steve Janicki

**Director of Product Innovation and Delivery
Arbitration Forums, Inc.**

Steve came to Arbitration Forums, Inc. (AF) in January 2010 as Product Manager. He is responsible for the prioritization and delivery of AF's online solutions, as well as the development of new products and services to benefit our members.

Steve has nearly 20 years of experience in the insurance industry across a variety of positions. He began his career with USAA and held positions of increasing responsibility including claims adjuster, business analyst, claims manager, and financial director. He also held positions of controller and management information director for Travelers prior to coming to AF.

Steve has an MBA in finance from the University of South Florida and a BA in economics from the State University of New York at Buffalo. He holds numerous designations including Associate in Research and Planning, Chartered Property Casualty Underwriter, Senior Claims Law Associate, and Chartered Financial Consultant.

