



Jay Arcila

**CFO/Secretary Treasurer
Arbitration Forums, Inc.**

During his tenure at Arbitration Forums, Inc. (AF), Jay has undertaken a variety of responsibilities critical to the success of the company during a period of transition and growth. From 1991 through 1994, Jay was Financial Analyst and Controller. He has been the Chief Financial Officer since 1994. From 1995 to 1996, the Board appointed Jay as interim CEO while he also performed the duties of Chief Financial Officer. In 1999, the Board of Directors elected Jay as Secretary/Treasurer, a responsibility that has enabled him to work closely with the Board. Between 2003 and 2008, Jay supervised and directed the two member service centers located in Atlanta and Denver, which employed 45 percent of AF's total staff.

Prior to his arrival at AF, Jay taught courses in business and mathematics. He also held the post of Senior Analyst at Citicorp for the bank's credit card operations within the southwestern United States.

Jay earned a Master of Science in Operations Research from the University of Sacred Heart in Connecticut. His major field of study was in developing and applying financial and mathematical models used in strategic planning. He learned programming languages and worked on large IBM platforms. Jay developed a sophisticated tracking system to reduce the response time of police patrol cars for the City of Trumbull, CT, and used this project as his thesis. Jay also holds a Bachelor's degree in Mathematics and Computer Science from the University of Antioquia, Colombia.

